



# Enhancing Case Management Efficiency through zAnalytics Implementation

## Accelerating Referral Processes and customizing data for Better Member Outcomes

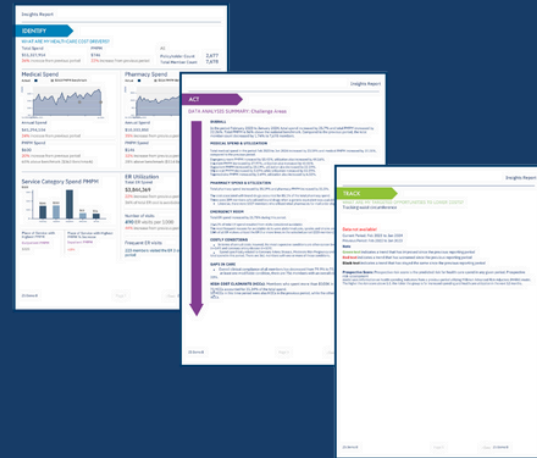
At zakipoint Health, our visual dashboard offers actionable strategies for TPAs and healthcare payors to make informed decisions. The zAnalytics Reporting Suite provides personalized insights through custom cohorts creation, weekly data refreshes, customizable reports and enhances healthcare management choices.

### Challenge:

The Case Management team working with 8,000 EE was facing delays with at least 6-8 weeks for referrals. They were also hindered by limited cohorts to identify members. This resulted in delayed interventions, especially for high-risk members.

### Solution:

zAnalytics revolutionized Case Management by streamlining the referral process, reducing trigger-to-referral time significantly. The Nurse Case Managers now benefit from a consolidated report, accelerating decision-making with access to comprehensive clinical and claims data. Enhanced reporting at population health and group levels along with stop loss reporting on the group level empowered leadership and members to make informed decisions. Weekly data refreshes with API connectivity, customized cohorts to automatically trigger members to be referred to case management based on their programs. zAnalytics emerged as a crucial solution for efficiency, addressing these challenges.



### Impact:

The implementation of zAnalytics has addressed these challenges, resulting in a more efficient and effective Case Management system.

**30%**

Increase in members identified for intervention needs

**50%**

Reduction in Trigger to Referral time

**10%**

High-Risk Members previously missed were identified for intervention

## Optimize Case Management efficiency with zAnalytics

Request a Demo Today!